

THIS CA UPDATE HAS BEEN SENT TO THE FOLLOWING:**COUNTIES:**

- ☒ Imperial
- ☒ Riverside/San Bernardino
- ☒ Los Angeles
- ☒ Orange
- ☒ Sacramento
- ☒ San Diego

LINES OF BUSINESS:

- ☐ Molina Medi-Cal Managed Care
- ☒ Molina Medicare Options Plus
- ☒ Molina Dual Options Cal MediConnect Plan (Medicare-Medicaid Plan)
- ☒ Molina Marketplace (Covered CA)

PROVIDER TYPES:

- ☐ **Medical Group/ IPA/MSO**

Primary Care

- ☒ IPA/MSO
- ☒ Directs

Specialists

- ☒ Directs
- ☒ IPA

- ☒ **Hospitals**

Ancillary

- ☐ CBAS
- ☐ SNF/LTC
- ☐ DME
- ☐ Home Health
- ☐ Other

FOR QUESTIONS CALL**PROVIDER SERVICES:**

(855) 322-4075, Extension:

Los Angeles/Orange CountiesX111113 X123071
X127657**Riverside/San Bernardino Counties**X127684 X120618
X121805**Sacramento County**

X121360

San Diego CountyX123006 X121401
X127709 X121413
X121599**Imperial County**

X125682 X125666

2019 Pilot Medical Record Review Data Collection for HEDIS & RISK ADJUSTMENT

This is an advisory notification to Molina Healthcare of California (MHC) network providers regarding the 2019 Pilot Medical Record Review Data Collection for HEDIS & Risk Adjustment.

During the past several months in response to our requests, you and your colleagues provided medical records in order to assist MHC in collecting and compiling data for the Healthcare Effectiveness Data and Information Set (HEDIS[®]) and Risk Adjustment efforts. Thank you very much for assisting us with these important projects.

Providers in the past have advised us of the operational hardships created due to numerous Health Plan requests for documentation to support HEDIS[®] & Risk Adjustment Program efforts. To address these concerns, within the next few weeks, MHC, with your assistance, will facilitate a **Pilot Medical Record Review Program**, resulting in a medical record collection process that is more efficient and manageable. Instead of focusing exclusively on the traditional HEDIS[®] & Risk Adjustment timeframes, record requests will now occur throughout the calendar year. Molina Healthcare staff will contact you, beginning **October 1, 2019**, to arrange a convenient collection method of required medical record information.

In order to provide adequate time to prepare the requested information, a member list with required medical record information will be provided and communicated to you. We welcome you to send records fast, quick and secure by utilizing our Secure Email:

MHCHEDISDepartment@MolinaHealthcare.com

MHC can also coordinate site visits to access medical records as well, please contact us at **1-888-562-5442, extension 129578**.

As a reminder, providers must follow all HIPAA, State, and Plan contractual requirements when submitting member records that contain PHI electronically via email.

We appreciate your cooperation and professional courtesy to Molina Healthcare Quality Improvement staff, as they begin this year's medical record review process.

Thank you for your assistance in this effort and for your continued work to improve the health of our members and communities.

QUESTIONS

If you have any questions regarding the notification, please contact your Molina Provider Services Representative at (855) 322-4075. Please refer to the extensions to the left.